Lockbox Program

What is the Lockbox Program?
The lockbox program is designed to help the elderly or disabled people that might have trouble answering the door if they are in need.

How does it work?
An officer will respond to your house to install a lockbox on the frame of your door. A key to your house will be locked inside the lockbox. There are only three keys that can open the lockbox and they are on each of the two ambulances and at the police department. The lockbox can be used for:

- If you are in need of medical assistance and cannot open the door for EMS personnel, they will use the lockbox to gain entry into your residence instead of having to use forced entry.
- If you lock yourself out of your residence, an officer can respond to open the door for you.
- If family members are unable to reach you, they can contact the Police Department and we will be able to respond to your residence to check on your wellbeing.

How to register:
Fill out the application to this form and return it to either Brook Park City Hall or the Police Department. An officer will contact you to set up a time to install the lockbox at your residence.

Questions:
If you have any questions about the program before applying, please contact officer Matt Kimmich at (216)433-1239 ext. 4339 or mkimmich@cityofbrookpark.com